Dependency Map for Jira
Frequently Asked Questions
Version 1.0.0

Q: How is the order of row and column headings determined in the Matrix view?

A: It depends on the field type.

- For custom fields, the options are listed according to the order you have specified for the custom field.
- "Fix Version/s" and "Affects Version/s" are listed according to the release date. Versions without a release date are listed in alphabetical order.
- For other Jira fields, the values will be listed in the order that they are listed in Jira's user interface. Most Jira fields have a configuration page where you can define the order; the "Priority" field, for example, can be configured by navigating to "Jira Administration" → "Issues" → "Priorities".

Q: What link types can be used in Dependency Map?

A: All link types that are listed on the page "Jira Administration" → "Issues" → "Issue Linking" can be used in Dependency Map. It is currently not possible to display Epic/Story/Task relationships, although you can create your own custom link type(s) for this as a workaround.

Q: I want to use Dependency Map for Big Room Planning in SAFe. How should I configure my map?

A: Try the following:

- Select the Matrix layout.
- Set Rows to "Team" (or whatever your equivalent is).
- Set Columns to "Sprint" (or "Fix Version/s" or "Affects Version/s" if that is more appropriate).
- Select a color attribute. Common choices are "Priority" or "Status". Another option is to use a "Risk Status" custom field (e.g. with options "On Schedule", "At Risk", "Off Schedule", and "Completed").

Q: What happens if I don't map any colors to my selected field?

A: Dependency Map will select a default color scheme for the field.

Q: I get the message "**Get filter data from backend failed**". What happened?

A: You may have deleted the filter that the Dependency Map was based on.

Q: I get the message "**Get issues failed".** What happened?

A: You may have deleted a field that was used in a Dependency Map configuration. Another way that this can happen is if you create a filter that is based on a field search and then delete the field.

Q: I get the message **"Diagram too complex"**. What happened?

A: The number of issues and/or links returned by your filter is so large that computing a layout is infeasible. Try selecting a different layout type, or tweak your filter to return fewer issues.

Q: A custom field that I want to use in my Dependency Map is not available for configuration. Why?

A: At the moment, Dependency Map is able to use the "Select List (single choice)" and "Radio buttons" field types.

Dependency Map for Jira F.A.Q.